PCI Subscription Setup Request



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# Company and User Information

**Thank you for selecting SecureWorks Managed Security Services. This Service Activation Questionnaire is a tool used by SecureWorks to collect information for new PCI Scanning subscription requests.**

## Subscription Information

|  |  |
| --- | --- |
| **Company/Business Unit Name** |  |
| **Address** |  |
| **City** |  |
| **State/Province** |  |
| **Zip/Postal Code** |  |
| **Country** |  |

## Point-of-Contact (POC) Information

### Contact #1: The Primary contact is the minimum requirement.

|  |  |
| --- | --- |
| **POC Name:** |  |
| **Email Address:** |  |
| **User Login:**  User Login must include the @ character, like user@company |  |
| **Title:** |  |
| **Phone Number:** |  |

### Contact #2:

|  |  |
| --- | --- |
| **POC Name:** |  |
| **Email Address:** |  |
| **User Login:**  User Login must include the @ character, like user@company |  |
| **Title:** |  |
| **Phone Number:** |  |

**Additional Contacts can be created directly within the PCI Subscription as needed. Please contact the Vulnerability Management team at 1-877-838-7960, #6 if you need any assistance.**

# Scanning Information

## IP Assets

1. Your account must include all Internet facing IP addresses.

|  |
| --- |
| **IP Addresses** |
| Example: 192.168.1.100-192.168.1.105, 192.168.2.120/27 |
|  |
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1. If you have domains that host in-scope PCI infrastructure, please list them below.

|  |
| --- |
| **Domains** |
|  |
|  |
|  |
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|  |
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|  |
|  |

# Scanning Configuration

The following requirements must be met prior to the scan start date to allow for a successful PCI Scan to be run against your organization:

* Per the PCI Council's Program Guide, it is your responsibility to confirm that the PCI network scan of your entire in-scope infrastructure can be performed without interference from intrusion detection systems (IDSs) and intrusion prevention systems (IPSs). Only IPs that are accessible from the Internet are scanned by the service.
* The service automatically provides multiple scanners for external (perimeter) scanning, located at the Security Operations Center (SOC) that is hosting the PCI compliance service. Depending on your network, it may be necessary to add the scanner IPs to your list of trusted IPs, so the service can send probes to your in-scope system components.
* **The PCI scanner IPs are: 64.39.96.0/20**

## Use of Load Balancers

|  |  |
| --- | --- |
| 1. Do you use load balancing methods as part of your in scope PCI infrastructure? | **Yes**  **No** |
| 1. If yes, are all systems behind the load balancers synchronized in terms of configuration? | **Yes  No** |

**Please note: if you answered “No” to Question 2 above, it is your responsibility to ensure that the environment is scanned as part of the internal vulnerability scans required by the PCI DSS.**

# Scan Requirements – FOR GOLD CLIENTS ONLY

For GOLD PCI subscription clients only, please complete the table below to allow the VMS team to configure and schedule your PCI scan on your behalf. Of course this can be setup in the PCI portal directly, independent of this form, if preferred:

|  |  |
| --- | --- |
| Scan Title |  |
| Scan Target (All IPs/Selected IPs)  IP ADDRESSES ONLY |  |
| Start Date of Scan |  |
| Start Time (00:00-23:59) |  |
| Time Zone |  |
| Recurrence (Yes/No) |  |
| Every X (Days / Weeks) – Enter number only |  |
| Days or Weeks – Enter Day or Week |  |

**Example:** 13:00, Eastern, Yes, 4, Weeks. The scan would run at 13:00 Eastern every 4 weeks repeatedly.

The above scan information fields are required in order to process a scheduled scan request for Gold clients.

Please ensure that the requested scan date is at least 3 days in the future to allow for the processing of this data and the configuration of the scan.